

House Rules

for the Lufthansa Group Hangar One property used by Deutsche Lufthansa AG ("DLH") and external parties ("Hangar One").

These House Rules apply to the Hangar One buildings and operating premises in Frankfurt am Main used by DLH and external parties (together, the "Users"), insofar as they are assigned to Corporate Real Estate Management. They must be observed by all employees, contractors, visitors and any other persons within the scope of application. DLH exercises its domiciliary rights through Real Estate Management and through appointed representatives, in particular site security. Their instructions must be followed without delay.

1) Waste and Cleanliness

Waste must be disposed of exclusively in the designated containers. The deposit of bulky waste, tyres, oil containers or similar items is prohibited. DLH is entitled to arrange for any necessary cleaning or disposal measures at the expense of the responsible party.

2) Visitors, Access and Passes

Access to Hangar One is permitted only with valid access authorisation, which must be presented upon request. Access authorisation may include, among other things, a valid admission ticket, a confirmed reservation for a meeting area or a valid Lufthansa Group ID card. External exhibition visitors must purchase an appropriate ticket via the ticket shop before entering Hangar One, subject to the applicable General Terms and Conditions (<https://lufthansagrouphangar-one.com/en/terms-and-conditions>). Children and young people under the age of 14 may only stay in Hangar One when accompanied by a parent, legal guardian or equivalent supervisory person, unless expressly stated otherwise. Access authorisation is generally limited to the applicable opening or event hours.

Access may be refused in the absence of authorisation, in the case of an invalid pass, under the influence of alcohol or drugs, or where other security risks exist.

3) Data Protection and Video Surveillance

To the extent legally permissible, buildings or subareas may be subject to video surveillance; monitored areas are marked accordingly. The collection, storage and use of recordings are carried out exclusively in accordance with applicable data protection provisions (<https://lufthansagrouphangar-one.com/en/privacy-policy>).

4) Drones and Aircraft Systems

Both outside and inside Hangar One, the take-off, landing and operation of manned and unmanned aircraft systems, in particular drones, are prohibited unless express written approval has been granted.

5) Lost Property and Unattended Items

Found items must be handed in immediately at the Hangar One reception area. Unattended or abandoned items may be checked, removed or secured by site security for safety reasons. If a security-relevant risk situation is suspected, further security measures may be initiated.

6) Vehicles, Traffic and Mobility

The German Road Traffic Regulations (StVO) and site-specific traffic and parking rules apply on the premises. Vehicles may only be parked in marked areas and with valid parking authorisation. Vehicles parked in a manner that obstructs traffic, is unlawful or is permanent may be removed at the owner's expense. Repair, cleaning and maintenance work on private vehicles is prohibited. Bicycles, scooters, e-scooters and comparable means of transport

8) Confidentiality and Information Security

LH-internal data and information may not be removed, copied or made accessible to unauthorised persons without authorisation. Confidential information must be protected against inspection by, and access from, external third parties.

9) Liability

Liability for loss, theft or damage to private property shall be assumed only in accordance with statutory provisions; no liability beyond this shall be accepted.

10) Ventilation, Air Conditioning and Sanitary Facilities

Windows and external doors must generally be kept closed during the heating period and while air conditioning is in operation; any necessary ventilation must be limited to what is required. Washbasins, sinks and sanitary facilities must not be used for purposes other than intended or burdened with items likely to cause blockages.

11) Facilities, Equipment, Exhibits and Signage

Use of the facilities in Hangar One is at the Users' own risk. Equipment may not be rearranged, supplemented or removed without authorisation. As a general rule, exhibits and related facilities may not be touched, entered, climbed on, climbed over, moved or used for purposes other than intended without prior approval. Taking any items belonging to the premises is prohibited. Affixing stickers, writing on, or posting notices on walls, windows, glass surfaces, doors, lifts or other surfaces requires prior approval by the responsible property management function.

12) Smoking and Emergency Routes

Smoking, vaping and the use of comparable products are permitted only in the designated smoking areas. Building entrances, escape and emergency routes as well as other non-smoking protected areas must be kept clear at all times and may not be blocked or impaired.

13) Instructions, Signage and Bag Checks

Instructions issued by Hangar One personnel and/or site security must be followed without exception. The same applies to mandatory and prohibitory instructions displayed on signs. In the event of justified suspicion, authorised representatives are entitled at any time to inspect bags and containers.

14) Prohibited Items and Alcohol

Weapons, dangerous objects, drugs, open flames and any other items or conduct that may impair safety, order or operations are prohibited. Alcohol is not permitted unless expressly approved for events.

15) Events and Commercial Activities

Events, commercial activities and other special uses require prior approval by DLH.

16) Incidents, Damage, Criminal Offences and Final Provisions

Accidents, near misses, property damage, theft and other safety-relevant incidents must be reported to site security without delay. Criminal offences will be reported to the competent authorities. In addition, the relevant statutory, Group-internal and site-

are prohibited inside Hangar One; on the premises, they may only be used in accordance with the applicable traffic rules and not on pedestrian walkways. They may be parked and secured only in the designated parking spaces. Attaching them to gates, doors, fences, façades or other facilities not intended for this purpose is prohibited. Items parked or secured unlawfully may be removed at any time at the owner's expense.

7) Pets

Bringing pets onto the premises is generally prohibited. Certified assistance dogs within the meaning of applicable legislation remain unaffected.

specific rules apply, as well as building- and premises-specific requirements. These House Rules enter into force upon publication.

In the event of violations, DLH reserves the right to take employment-related, domiciliary-rights-based and other legal measures, including, for example, the issuance of bans from the premises.